

Commission for Children and Young People - Statement of Expectations: 14 April 2018 to 30 June 2019

Status update as at 30 June 2018.

Performance Improvement	Actions	Performance Targets	Status as at 30 June 2018
Risk-based strategies	Develop an overarching regulatory approach to guide administration of the Commission's regulatory functions that incorporates the use of risk-based regulatory practices.	By 30 June 2019, the Commission will publish a document on its website outlining the organisation's risk-based approach to administering the reportable conduct scheme and the child safe standards.	<p>Work has commenced on the development of a risk-based regulatory framework.</p> <p>The Commission is on track to publish a document outlining our risk-based approach by 30 June 2019.</p>
Data to inform a risk-based approach	<p>Collection of relevant data to be used for a range of purposes including:</p> <ul style="list-style-type: none"> • enable baseline for key regulatory processes and • inform a risk-based approach. 	<p>By 30 June 2019, the Commission will make changes to data collection, storage and analysis practices so that critical data is available to inform:</p> <ul style="list-style-type: none"> • the use of risk-assessments in key decisions in the administration of the reportable conduct scheme and child safe standards • the establishment of baselines for key regulatory processes including: <ul style="list-style-type: none"> ○ time from receipt of a notification of a reportable allegation to providing initial guidance to an organisation ○ time to issue the closure letter from receipt of completed investigation from an organisation in reportable conduct matters ○ number of participants attending information sessions about the 	<p>Data from 2017/18 is being analysed to assist in establishing baselines.</p> <p>Work has commenced on a set of risk-assessment tools.</p> <p>The Commission has progressed the development of an operational performance framework.</p> <p>The Commission is on track to change data collection, storage and analysis practices by 30 June 2019.</p>

Performance Improvement	Actions	Performance Targets	Status as at 30 June 2018
		reportable conduct scheme and child safe standards	
Compliance related assistance and advice	Ensure timely and effective advice is provided to organisations subject to the Child Safe Standards and Reportable Conduct Scheme to assist them to comply with their obligations. In particular, the Commission should ensure assistance and advice is provided to those organisations who will be newly subject to the Reportable Conduct Scheme from 1 January 2019.	<p>By 1 January 2019, the Commission will prepare and implement a strategy to raise awareness in relevant sectors about the commencement of Phase 3 of the reportable conduct scheme on 1 January 2019. This strategy will focus on activities to prepare organisations for 1 January 2019 and will also include the development of tailored guidance material for the early years sector.</p> <p>The Commission will also prepare and implement a strategy targeted at sectors that present a higher risk to children, and are already subject to the reportable conduct scheme and the child safe standards, to further raise their awareness. The aim of this strategy will be to reinforce the need for organisations to comply with the standards, to notify the Commission about reportable allegations and to implement measures to prevent reportable conduct.</p>	<p>The Commission has started preparing an awareness raising strategy to target sectors about the commencement of Phase 3 of the reportable conduct scheme. Actions due by 1 January 2019 are on track for completion by this date.</p> <p>A strategy targeting higher risk sectors will be developed once the risk-based regulatory framework above is finalised. This is on track for completion by 30 June 2019</p>
Timeliness	Ensure that enquiries to the Commission for information regarding the Child Safe Standards and Reportable Conduct Scheme are responded to in a timely manner.	By 30 June 2019, the Commission will establish targets for response times for enquiries made of the Commission for information regarding the Child Safe Standards and Reportable Conduct Scheme. As part of its Annual Report, the Commission will publish data on its performance meeting this target.	Drafting of targets has commenced and this is on track for completion by 30 June 2019.